

IC470/IC480 Customer's Evaluation Cover Sheet

Teams: Fill in "Team Section" portion only and meet with Customer (and Tech Advisor) with ample time for review

Note: The Customer's initials (and Technical Advisor's initials if required) must be attained before a team may deliver the milestone. It is the team's responsibility to meet with their customer with ample lead time to allow evaluation of progress, feedback, get the required initials and meet published milestone delivery deadlines. A team's customer not being available in the 2 work days prior to a milestone delivery is not considered a valid excuse for failure to obtain the required initials, and no such delivery delays will be approved - this will instead be viewed as a planning shortfall on the part of the team.

----- Team Section -----

Team Number _____ Milestone#: _____ Period _____ Date : _____

Project Title: _____ Milestone Lead/ScrumMaster: _____

Presenters: _____

----- Customer (and Technical Advisor) Evaluation Section -----

<i>Exceeds Expectations</i>	Meetings: Well organized, timely scheduled, and highly productive. Ample time for feedback. Progress: Truly outstanding and tangible progress on the project. Design: Appropriate and complete design artifacts very useful in preparing for implementation Quality: All system components developed so far are well integrated and exceed expectations. Challenge: Self-starting engagement in overcoming difficult/complex parts of project.
<i>Meets Expectations</i>	Meetings: Sufficiently organized, scheduled, and productive. Adequate time for feedback. Progress: Reasonable, tangible, progress on the project. Design: Design artifacts somewhat aid in preparing for implementation. Quality: Most system components developed so far are integrated and meet expectations. Challenge: Some engagement in overcoming difficult/complex parts of project.
<i>Needs Improvement</i>	Meetings: Ineffectively organized, short notice scheduling. Mostly focused on getting signatures. Progress: Little tangible progress on the project. Design: Missing or incomplete design artifacts, not useful in preparing for implementation Quality: Some parts of system fall short of expectations, poorly integrated components. Challenge: Inadequate engagement in overcoming difficult/complex parts of project.

Customer's (and Technical Advisor's) evaluation of team performance for just this milestone (check one box per row):

	<i>Exceeds Expectations</i>			<i>Meets Expectations</i>			<i>Needs Improvement</i>		
	always	mostly	some	always	mostly	some	some	mostly	always
Meetings									
Progress									
Design									
Quality									
Challenge									

Customer's initials: _____ **Date initialed:** _____

Additional Customer feedback (if desired) - continue on rear if needed:

Technical Advisor's initials: _____ **Date initialed:** _____

Additional Technical Advisor's feedback (if desired) - continue on rear if needed: